



# Upcoming Sessions:

Jan. 26 - 28, 2015

# What Participants Say:

OPEN ENROLMENT • Marketing & Sales

"Having the theoretical knowledge linked to real life examples in the New Product Development approach, made it a real experience to absorb and apply in my everyday career."

N. Kassim, Senior Financial Services Representative, CIBC

"Great course, relevant content, lot's to think about and take back to work."

A. Martin, **Marketing Manager,** Rogers Business Solutions

"New Product
Development is an
excellent course with a
diversity of information.
Everything is delivered
with objectivity and
can be applied to any
environment."

C. Wrobel, Category Manager, Maple Lodge Farms

# Preview & Register Online



# New Product Development: The Complete Approach

How to create and successfully market new products and services. Grow your business using a step-bystep new product approach.



See back for three

ways to register.

Take part in the most successful new product planning course in North America. Hundreds of participants have attended.

E vidence suggests that nine out of ten product ideas fail in the market place. Yet new products and services are essential for your company's growth and survival.

The new product development strategy of a company must be organized and controlled if it is to be effective.

This seminar takes the mystery out of your new product development process, and reinforces your learning with an interactive new product exercise.

### The Best Part:

In this course you will also have an opportunity to test your new product development and launching skills using our innovative simulation technology.

# What You Will Learn

- Develop your complete skill-set to confidently manage new product and innovation projects
- Reduce your product development cycle and quickly gain profitable entry into new markets
- Create winning product concepts using advanced idea generation, innovation project management, and screening tools
- 4. Factors involved in avoiding bad product-launch decisions
- Market-relevant concepts applied to new product development
- 6. Strategic frameworks for developing new innovations
- 7. The principles of **team-based innovation development**
- 8. Launching a new product (computer simulation)

# New Product Development: *The Complete Approach*

## **About This Seminar**

New Product Development takes the mystery out of your new product development process. It presents the complete processes of new product development:

- Team selection & dynamics
- Idea generation & screening
- Concept testing
- Business analysis
- Product development strategy
- Factors effecting new product success
- Marketing & commercialization

### Who Should Attend

This seminar will be of direct benefit to product managers, marketing managers, category managers, advertising managers, market researchers, sales managers and business owners who require an understanding of the new product planning process for their day-to-day management effectiveness.

Participate in our new product simulation exercise



# Program Content

DAY ONE: Understanding the Fundamental Principles of New Product Development

### **NPD Principles**

- New Products and Innovations: What Are They?
- Typical Pitfalls in NPD and Innovation Projects
- Branding a New Product, Service, or Innovation in the Marketplace for Success

# Strategic Issues in New Product and Innovation Planning

- Market Segmentation Issues
- Targeting Issues
- Positioning of New Products and Services

# Determining and Setting New Product Objectives

- Tools to Improve NPD Decision-Making
- Identifying New Opportunities (Products & Markets)
- Establishing NPD Objectives

# DAY TWO: The New Product Development Process

# NPD Team Selection, Dynamics, Process, & Assessment

- The Politics and Process of NPD: Team Selection and Dynamics
- In-Process Metrics and Measures during NPD
- Applying NPD Models (Stage-Gate, Iterative, Dynamic)
- Ideation and Project Selection
- Preliminary Assessment and Evaluation of NPD Ideas

# Creating and Sustaining Market Successes with NPD

- Making the Business Case for the NPD Project, Product, & Outcomes
- Issues in NPD
- Post-NPD Activities and Metrics
- Factors for Ensuring Longer Term
   Success of New Products & Services

# DAY THREE: Launching a New Product: Team Simulation Exercise

### **Simulation Results and Outputs**

- Finding Appropriate Target Markets
- Assessing and Reacting to Competitive Market Activities
- Tracking NPD Success
- Group Evaluation & Feedback

# Managing Your New Products Strategically

- Using NPD Toward Sustainable Competitive Advantages
- Assessing Multiple NPD Strategies
- Evaluating your Organization's 'State of Readiness' for future NPD
- Establishing Goals for Implementing NPD Processes in Your Organization
- Customizing NPD Strategies for Your Organization, Category, Resource-Level, & Competitive Position

# A Highly Interactive Learning Format

### New product interactive learning exercise

This program utilizes current cases plus an advanced new product simulation exercise to reinforce your learning of the new product concepts.

# **Faculty Profile**

### **Brynn Winegard**

Brynn Winegard is a Canadian professor, consultant, speaker and writer. She completed her MBA and PhD at the Schulich School of Business in the areas of marketing and strategy with a specialization in knowledge creation, new product development, knowledge management and marketing strategy. Brynn spent over a decade in corporate marketing working with such companies as Pfizer Inc., Nestle Inc., Bank of Montreal, ScotiaBank, CIBC and Johnson & Johnson Inc.

### **In-Company Training**

This and all SEEC programs can be delivered on-site or customized for your group's needs. For all custom program enquiries please e-mail customseecprograms@schulich.yorku.ca or telephone 416.360.8850.

January 26 - 28, 2015 Executive Learning Centre

# New Product Development: The Complete Approach

### **Ways to Register**

### Online

www.seec.schulich.yorku.ca

### Fax

Download a registration form at www.seec.schulich.yorku.ca and fax to 416.736.5689

### Mail

Download a registration form at www.seec.schulich.yorku.ca and mail to the address under Payment Options at right



Includes a handsomely framed Certificate of Course Completion. This and all SEEC open enrolment programs allow you to:

- Rapidly update your education to an executive level in areas key to your success
- Link theory to practice with a hands-on, action-based learning curriculum
- Enjoy immediate ROI through application of your learning right away
- Share experiences and knowledge with other professionals in limitedsize classes
- Leverage the expertise and insight of industry savvy, real-world instructors
- Network among graduating colleagues to develop lasting business friendships

### **Course Tuition & Registration Details**

**Program Tuition:** \$2,595 + applicable taxes. This includes instruction, all seminar materials, lunches, refreshments, but not hotel accommodations.

**Special Team Savings:** Save \$150 each when two or more team members from the same organization register for this program at the same time.

Please Note: Fees, dates, speakers and applicable taxes are subject to change. York's liability is limited to reimbursement of paid tuition fees. One free transfer is permitted, provided written notice is received at least 15 days in advance of the seminar start date. Late transfer requests, less than 15 days in advance of the start date, will incur a \$100 fee. Additional transfers are \$200 each. Cancellations received in writing at least 15 days in advance of the seminar start date will receive a full refund. Written cancellations received less than 15 days prior to the seminar will be subject to a \$500 administration fee. Participants must attend all program days and fulfill all program requirements in order to receive a certificate. HST# R119306736.

### **Program Location**

Your course will take place at the following SEEC facility from 9:00 a.m. to 4:30 p.m. each day:

Schulich Executive Learning Centre, York University, 4700 Keele Street, Toronto, Ontario M<sub>3</sub>J 1P<sub>3</sub> Tel: 416.736.5079

### **Optional Accommodations**

For sessions at the Schulich Executive Learning Centre, join us at The Schulich Executive Residence. Participants attending this program receive a special discounted price of \$79/night with the promotion code SEEC15. Call 416.650.8300 for information and reservations, or book at www.elc.schulich.yorku.ca.

### **Payment Options**

SEEC accepts Visa, MasterCard, American Express and cheques.

# If paying by mail, registration forms can be sent to:

Schulich Executive Education Centre, The Executive Learning Centre, Schulich School of Business, York University, 4700 Keele Street, Toronto, ON M3J 1P3

Please make cheques payable to: York University – Schulich Executive Education Centre

### Contact Us

Call us at 416.736.5079 (1.800.667.9380 toll free), or email execedinfo@schulich.yorku.ca.





